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READING HEALTH AND WELLBEING BOARD

DATE OF MEETING: 7th October 2022

REPORT TITLE: Primary Care Access Update

REPORT AUTHOR: Helen Clark TEL:

JOB TITLE: Associate Director of

Primary Care

ORGANISATION: Buckinghamshire,

Oxfordshire and Berkshire West Integrated Care Board (BOB ICB)

1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

1.1 To provide an update to members on the current position regarding access to general practice services in Reading and work being undertaken to improve telephone access and build resilience over the Winter period. The report sets out the latest data on access, provides an update on progress on the Improving Access Workplan that was put in place with the Urgent and Emergency Care Programme Board and briefs members on the intention to commission a pilot Urgent Care Centre to operate in Reading over the next 18 months.

2. RECOMMENDED ACTION

2.1 Members are asked to note the content of the report.

3. POLICY CONTEXT

3.1 The ICB is responsible for commissioning primary medical services under delegated arrangements from NHS England.

4. THE PROPOSAL

4.1 The attached slide deck sets out the current position and approach.

5. CONTRIBUTION TO READING'S HEALTH AND WELLBEING STRATEGIC AIMS

- 5.1 Effective and accessible primary care services support delivery of all of the following strategic aims.
 - 1. Reduce the differences in health between different groups of people
 - 2. Support individuals at high risk of bad health outcomes to live healthy lives
 - 3. Help children and families in early years
 - 4. Promote good mental health and wellbeing for all children and young people

5. Promote good mental health and wellbeing for all adults

6. ENVIRONMENTAL AND CLIMATE IMPLICATIONS

- 6.1 The Council declared a Climate Emergency at its meeting on 26 February 2019 (Minute 48 refers).
- 6.2 There are no specific environment or climate implications. Provision of care by remote consultation modes may reduce travel in some instances.

7. COMMUNITY & STAKEHOLDER ENGAGEMENT

7.1 Not applicable however the ICB continues to work with Healthwatch Reading on this matter.

8. EQUALITY IMPACT ASSESSMENT

- 8.1 Not applicable.
- 9. LEGAL IMPLICATIONS
- 9.1 Not applicable.
- 10. FINANCIAL IMPLICATIONS
- 10.1 Not applicable.
- 11. BACKGROUND PAPERS
- 11.1 None.